Port Questionnaire

*(to be filled out per ship per call!)*

|  |  |
| --- | --- |
| **Ship** | MS ARTANIA |
| **Port City** | SANTA CRUZ DE TENERIFE |
| **Date** | 07. / 08.11.19 |
| **Arrival time** | 17:00 |
| **Departure time** | 20:00 (+1) |
| **Public Holiday** | Yes:  No: |
| **Name & Address of Port** | PUERTO DE SANTA CRUZ DE TENERIFE |
| **Name/No of expected Berth** | MUELLE SUR |

## Port Facilities

|  |  |
| --- | --- |
| Bank | Yes:  No: |
| Post Office | Yes: ☐ No: X |
| Shops | Yes: ☐ No: X |
| Tourist Information | Yes: ☐ No: X |
| Telephone |  |
| Wi-Fi | Yes: X No: FOC: ☐ |
| Taxi | Yes: X No: ☐  Phone: +34 644 26 07 85 |
| Bus station | Yes:  No: |
| Hop On / Hop Off | Yes: ☐ No: X |

## General Port Information

|  |  |
| --- | --- |
| * Distance to port exit * Is it allowed to walk inside the port?   + If no, is there a shuttle service? * Is it allowed to ride a bicycle inside the port area?   + If not, can they be carried in the shuttle? * Shuttle Service to the city center (ON REQUEST) * Is it allowed to bring any kind of food ashore? | * 500 - 1500 m * Yes: No: * Yes: No:  FOC: * Yes: No: * Yes: No: * Yes: No:  FOC: * Yes: No: |

## Country Information

|  |  |
| --- | --- |
| Currency | Euro |
| Accepted Payements:   * Only local currency: * Cash in US $ * Cash in € * Credit Cards * Maestro / Debit Card | * Yes: X No: ☐ * Yes: X No: ☐ * Yes: X No: ☐ * Yes: X No: ☐ * Yes: X No: ☐ |
| Postage   * Postcard * letter | * internacional EU 1,35 Euro * till 20gr internacional EU 1,35 Euro |
| Typical Souvenir |  |

## Distances

|  |  |  |  |
| --- | --- | --- | --- |
| * City Center * Next recommendable beach * Airport * Main Station | * C/. CASTILLO * Playa Las Terresitas   TFS / TFN   * Bus | km: 2  km: 7  km: 60 / 20  km: 3 | Taxi fare: 10  Taxi fare: 15  Taxi fare: 80 / 30  Taxi fare: 10 |

## General Information

|  |  |  |
| --- | --- | --- |
|  | Where: | Business/Opening Hours: |
| Tourist Information | * Plaza de la Candelaria | * 09:00 – 13:00 |
| Post Office | * Plaza de la Candelaria | * 09:00 – 13:00 |
| Shopping | * C/. Castillo | * 09:00 – 21:00 |
| Museums | * Naturaleza y el Hombre | * 09:00 – 16:00 |
| Restaurants | * Hotel IB Mencey | * 09:00 – 24:00 |
| Places of interest: | * Mount Teide |  |
| Shuttle services FOC | * On RQ by port agent |  |

## Special Remarks

Information status: 20.08.18